

Cancellation Policy

Right of Withdrawal

You have the right to cancel this agreement within fourteen days without providing reasons.

The cancellation period amounts to fourteen days from the day of concluding the contract (the “cooling off period”) however does not apply with regards to digital content (see further below).

To exercise your cancellation right you must inform us, (Nykop Limited, Eirinis A. Chrysanthou, 29 Strovolos 2044 Nicosia, Cyprus Phone: ; E-mail: info@gostreamin.com), with a definite declaration (for example: a letter sent by mail, a fax or an e-mail) of your decision to cancel this contract. For this you can use the appended sample cancellation form which is, however, not prescribed.

To meet the cancellation deadline, send the notification exercising your right to cancel before the cancellation period expires.

Sample Cancellation Form

(If you want to cancel this contract, then please fill out this form and send it back.)

To: (Nykop Limited, Eirinis A. Chrysanthou, 29 Strovolos 2044 Nicosia, Cyprus Phone: . E-mail-Address info@gostreamin.com :

We/I hereby (*) cancel the contract concluded by me / us (*) for the purchase of the following goods (*)/provision of the following service (*)

Ordered on (*)/received on (*)

Name of the user(s)

Address of the user(s)

Signature of the user(s) (only if notifying by paper)

Date

(*) Cross out what does not apply

Consequences of Cancellation

If you cancel this contract within the cooling off period then we must repay you for all payments that we have received from you, including delivery costs (except for any additional costs if you selected a method of delivery other than the economical standard delivery we offered), immediately and/or at the latest within fourteen days from the day on which we received notification of your cancellation of this contract. For this repayment, we are using the same method of payment that you used for the original transaction, unless something else was agreed upon with you; in no case will you be charged fees due to this refund.

Exception to the right of cancellation: You cannot cancel an order for digital content if delivery has already begun with your express consent and approval; in which case you forfeit your right to cancellation. In the case of the supply of digital content, the user expressly recognises and accepts that the supply of the Service starts at the time the user’s subscription is confirmed and acknowledges that consequently the user loses his/her right to withdraw from the subscription. Accordingly, no request for withdrawal, cancellation or refund will be accepted once the subscription is confirmed. In all other cases cancellation will be effective at the end of the current subscription period, if made at least 48 (forty-eight) hours before the end of the period.

– End of the Cancellation Policy –

Support

- About us
- Help Center

Legal

- Terms & Conditions
- Specific Terms & Conditions
- Privacy Policy
- Copyright Policy